

# Izumi Tenku no Yu Haneda Airport Terms and Conditions

(Application of these terms and conditions)

Article 1. The users of this facility are requested to use the facility in accordance with the following terms and conditions. Matters not stipulated in these terms and conditions shall be governed by law or custom.

(Refusal of use)

Article 2. The facility may refuse use in the following cases, or may not be used in whole or in part  
In such cases, the facility may not be able to be used. In such cases, the facility will not be responsible for any intentional or gross negligence on the part of the facility.

The fee will not be refunded except in the following cases

- (1) When a user is found to be likely to commit an act contrary to the provisions of laws and regulations, public order, or good morals. When it is seen.
- (2) A person who is a crime syndicate, a member of a crime syndicate, a group affiliated with a crime syndicate, or a person affiliated with a crime syndicate.
- (3) Antisocial forces that threaten social order and safety, such as antisocial organizations or their members.
- (4) Accompanying a gangster or introducing a gangster to an employee while knowing the circumstances of the preceding item (2) or (3) A person who has made use of the facilities.
- (5) When the applicant has made violent or other coercive unreasonable demands or acts, including assault, threats, extortion, etc.
- (6) When a user is unable to ensure his/her own safety due to mental or physical exhaustion, loss of self due to drugs or alcohol consumption, or when the user is unable to take care of other people. When it is recognized that there is a risk of causing danger, fear, or uneasiness to customers of the Company or its affiliates.
- (7) The user is loud, sings, or makes other noisy behavior in the facility that is offensive to others or is a nuisance. When a person has said or done something that causes
- (8) Those with contagious diseases and those who cannot control their excretion.
- (9) Other acts similar to those described above or other reasons that make the use of the facility undesirable. When there is a reason why it is not possible to do so.
- (10) When a part of the facilities are unavailable due to the replacement of bathtubs due to filth.
- (11) When there is a natural disaster, breakdown or repair of facilities, or other unavoidable reasons.

(Hours of operation)

Article 3. Business hours of the facility shall be as posted on the website and posted at the facility.  
However, they may be subject to change on a temporary basis.

(Payment of fees)

Article 4. Fees payable by users of the facility shall be those listed in the hotel's fee schedule, leaflet, and website, and payment of fees shall be made at the automated teller machine, reception desk, or hotel front desk.

(Expiration date of coupon tickets and invitation tickets)

Article 5. Expired coupons and invitations cannot be used for any reason. However, the expiration date may be extended in case of natural disasters, breakdown or repair of the facility, or other unavoidable reasons as determined by the store.

The Company shall not be held responsible for theft, loss, or destruction.

Please be very careful with the

(Strict adherence to the rules of use)

Article 6. Users shall follow the "Rules of Use" posted on the website and posted in the facility.

(Refusal to continue use)

Article 7. The facility reserves the right to refuse continued use in the following cases

(1) When any of the events listed in items (1) through (9) of Article 2 has occurred. (However, in the case of items (2) and (3) of Article 2, the user may not use the service.

If this fact is discovered during the course of your use, we will refuse your use at that time).

(\* If you are a member of a group, you may not use the room.

(2) When a user does not comply with the "Rules of Use" as described in the preceding article.

(Valuables)

Article 8. All valuables shall be managed at your own risk, and the facility shall not be held responsible for any valuables, except in the case of willful misconduct or gross negligence on the part of the facility. Please use the lockers for valuables.

(Portable)

Article 9. The facility shall not be liable for any personal belongings (including items in the facility), except in the case of willful misconduct or gross negligence on the part of the facility.

(Accidents during use)

Article 10. Accidents that occur while using the facility shall be handled as follows

(1) The facility shall not be liable for any accidents that occur while using the facility, except in cases of intentional or gross negligence on the part of the facility.

(2) The facility shall not be liable for any loss or damage caused by forgetting to take change from the automatic teller machines in the facility, except in the case of willful misconduct or gross negligence on the part of the facility.

(Compensation for damages)

Article 11. In the event that the user intentionally or negligently causes damage to the facility, the user shall be required to compensate for such damage.

(Storage of items left, forgotten, or lost)

Article 12. The handling of users' baggage, personal belongings, lost and found items shall be as follows

The facility may inspect the contents at its discretion in order to properly dispose of them in accordance with their nature. The facility may inspect the contents at its discretion in

order to properly dispose of the items in accordance with their nature, and the user may not object to this.

(1) Lost and found items left behind or dropped off at the facility will be kept by the facility for a certain period of time, after which the lost and found will be returned to the facility.

We will handle them in accordance with the Lost Property Law.

(2) For items left in our facility that are not picked up, food, beverages, newspapers, and magazines will be disposed of on the same day.

Disposal of valuable items and items of indistinguishable property value shall be conducted in accordance with the Lost and Found Law or

The transaction will be handled in accordance with the following procedures.

(Cleaning and patrolling of the building)

Article 13. The facility may be subject to the following cleaning and patrolling duties.

(1) When changing mats in the sauna room during business hours, you will be asked to leave the sauna room temporarily.

(2) During the disinfection and cleaning of the bedrock baths during business hours, you will be asked to temporarily leave the bedrock baths.

(3) Employees of the opposite sex may be engaged in cleaning restrooms.

(4) In the event of sudden illness or injury in the women's bathrooms or changing rooms, emergency personnel (male) may enter the rooms upon prior announcement.

(Disclaimer regarding Internet (Wi-Fi) use)

Article 14. Users shall do so at their own risk. The Company shall not be liable for any damages incurred by the user as a result of service interruption due to system failure or any other reason during the use of computer communications. In addition, you shall indemnify us and third parties for any damages incurred by us or third parties as a result of any conduct that we deem inappropriate for the use of computer communications.

(Governing law)

Article 15. The interpretation and validity of the Agreement under this Agreement shall be governed by the laws of Japan.

(Dominant language)

Article 16. These General Terms and Conditions shall be written in Japanese and English, but in the event of any inconsistency or difference between the two texts of the General Terms and Conditions, the Japanese text shall control in all respects.

## Izumi Tenku no Yu Haneda Airport Usage Regulations

In order to ensure the public nature and safety of our facilities, we ask that all guests using our facilities observe the following rules in accordance with Article 6 of the General Terms and Conditions of Use.

Failure to comply with the provisions of these rules may result in refusal of continued use in accordance with Article 7 of the General Terms and Conditions of Use.

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1. The following items are not permitted in the facility
  - a. Animals and birds (pets, etc.)
  - b. Explosives, volatile oils, other ignitable or flammable materials, and chemicals that may kill or injure people.
  - c. Items that emit a foul odor.
  - d. Items that emit noise.
  - e. Guns, swords, and stimulants whose possession is prohibited by law.
  - f. Food and drink
  
2. The following activities are not permitted in the facility.
  - a. Gambling, acts that disturb public morals, or acts that cause inconvenience to other customers.
  - b. Distribution of advertisements or promotional materials, sales of goods, solicitation, business activities, etc.
  - c. Entry into the facility by persons other than users for bathing, eating, drinking, body care, etc.
  - d. Acts that cause inconvenience or discomfort to others.
  - e. Taking photographs in the public spaces of the facility without permission from the facility, or using photographs taken in the facility for business purposes.
  - f. Damage, loss, or defacement of buildings, fixtures, or other items due to reasons other than force majeure (you will be reimbursed for the amount equivalent to the damage).
  - g. Use of electronic devices (cell phones, smartphones, cameras) in changing rooms and bathrooms
  - h. Use by intoxicated persons
  - i. Bathing for diaper wearers and menstruating women
  
3. Please observe the following rules regarding the facilities and items in the facility.
  - a. Not to be used for any purpose other than the purpose for which it was intended.
  - b. Not to be taken out of the facility.
  - c. If any of the locks are lost (lockers in the foot lockers or changing rooms), a replacement fee of 3,000 yen (including tax) will be charged.
  
4. Minors are requested to observe the following items.
  - a. Children 0-3 years old and children wearing diapers are not allowed to enter the museum.
  - b. Children 4 to 12 years old must be accompanied by a parent or guardian.
  - c. The bedrock bath area is for junior high school students and older.

- d. In accordance with Tokyo Metropolitan Government ordinances, children 6 years old and younger may bathe in bathhouses of the opposite sex with a parent or guardian. Children over 7 years old and over 120 cm in height may bathe in a bathhouse of the same gender.
  - e. Children under elementary school age are not allowed to use the facilities alone. They must be accompanied by a parent or guardian.
  - f. In accordance with Tokyo Metropolitan Government regulations, guests under the age of 18 (excluding overnight guests) are not permitted to stay after 23:00 unless accompanied by a guardian.
5. Please observe the following rules regarding bathing.
- a. Always wash your body well before entering the bathtub.
  - b. Remove your underwear before entering the bathtub.
  - c. Do not put towels in the bathtub.
  - d. Do not run or swim in the bathhouse.
  - e. Please refrain from bringing in electronic devices, books, magazines, newspapers, etc.
  - f. Please refrain from washing or dying your hair in the bathrooms.
  - g. Do not wash your hair or body in the tub.
  - h. When washing up, please sit down to avoid showering other guests.
  - i. Diaper wearers are not permitted to use the bathrooms.
  - j. Wipe yourself well when going up to the changing rooms.
  - k. Please refrain from bringing in food and beverages.
6. Smoking is not permitted except in designated areas. Please be sure to put your cigarette butts in the designated area.
7. No stay beyond 24 hours is allowed. If you wish to continue your stay, you will be required to settle the previous charges (if you fail to settle the previous charges, you will not be allowed to stay any longer).